

## **ASB COMMUNITY TRIGGER**

From Monday 1<sup>st</sup> September 2014, residents in South Yorkshire have new powers to tackle antisocial behaviour in their communities.

The "Community Trigger" gives members of the public the ability to ask agencies such as the police, the fire service, councils and housing providers to review how they have responded to complaints of antisocial behaviour.

It is being launched in South Yorkshire now, ahead of the national launch in October. In many cases, problems with antisocial behaviour can be resolved with a single action by one agency. For example a letter from a council's noise nuisance team to a household which has played loud music may be all that is needed to stop the problem. However, there are other cases of antisocial behaviour that may need a number of agencies across South Yorkshire to work together to tackle the issue.

This is where the Community Trigger comes in.

The Community Trigger is a new tool for tackling antisocial behaviour as part of the Antisocial Behaviour, Crime and Policing Act which received Royal Assent in March 2014. It has already been trialed in five areas - Manchester, Brighton and Hove, Richmond-upon-Thames, West Lindsey (Lincolnshire) and Boston (Lincolnshire).

The Community Trigger does not replace individual organisations' own complaints' procedures which can and should be used by the public where there is dissatisfaction with the conduct of an individual agency.

Every member of the public can raise a Community Trigger in circumstances where they, as an individual, have reported three separate incidents relating to the same or similar issue of antisocial behaviour within the last six months.

Alternatively a Community Trigger can also be raised where five different households have separately reported the same antisocial behaviour issue within a six-month period.

Members of the public who wish to activate the Community Trigger should contact their own local authorities, South Yorkshire Police or South Yorkshire Fire and Rescue.

If you wish to raise or activate a Community Trigger with South Yorkshire Police, contact details for Catcliffe are as below:

- By calling phone number 101.
- In writing to:  
Chief Inspector Butterworth.  
Rotherham Police Headquarters, Main Street, Rotherham, S60 1QY.
- In person by visiting the nearest Public Enquiry Desk.

Rotherham Metropolitan Borough Council and Catcliffe Parish Council are the relevant local authorities. Details of councillors contact details are on their respective web sites.